

		Subclass
Class		ISSUE CLASSIFICATION

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PATENT NUMBER

U.S. UTILITY Patent Application

121 O.I.P.E. PATENT DATE
SCANNED BKO O.A. CJP

APPLICATION NO. 09/523935	CONT/PRIOR	CLASS 379	SUBCLASS 266	ART UNIT 2-748 2742	EXAMINER HONG
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TS John Crook

Method of processing an inbound call in a call center

TIME

PTO-2040
12/99

ISSUING CLASSIFICATION

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.			_____ (Assistant Examiner) (Date)		
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____			_____ (Primary Examiner) (Date)		
<input type="checkbox"/> The terminal ____months of this patent have been disclaimed.			_____ (Legal Instruments Examiner) (Date)		
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